



Prior Art

FIG. 1

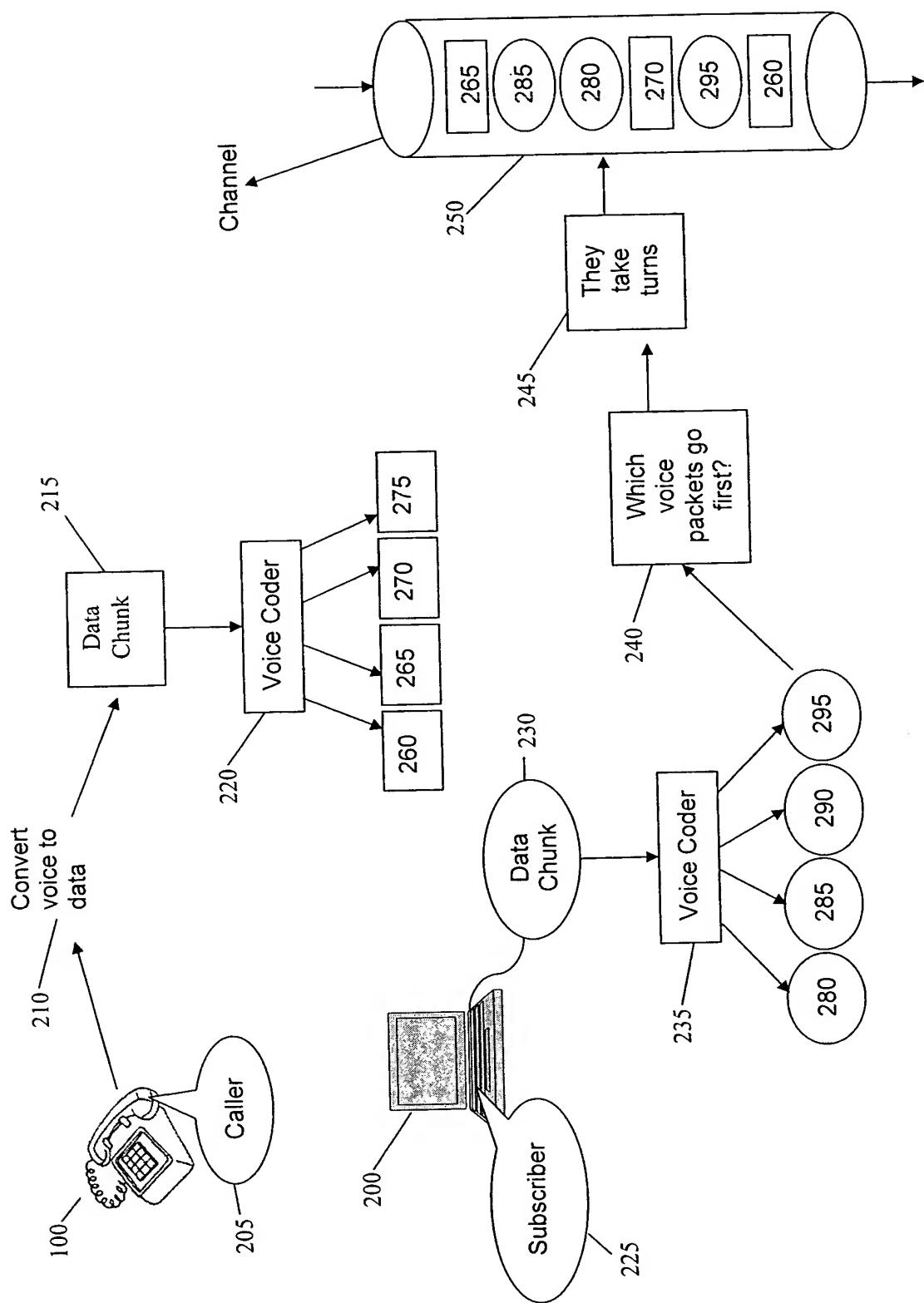


FIG. 2

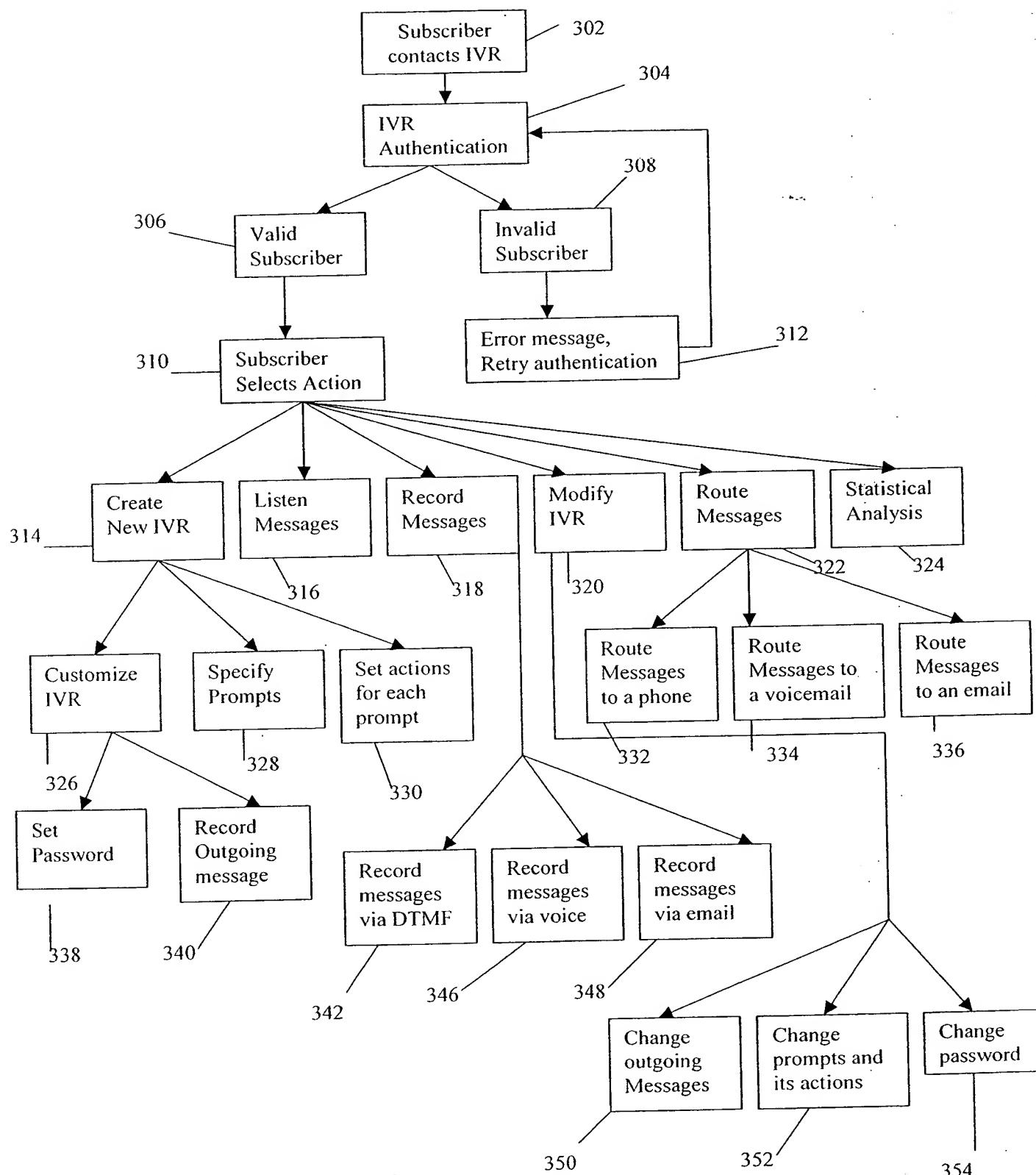
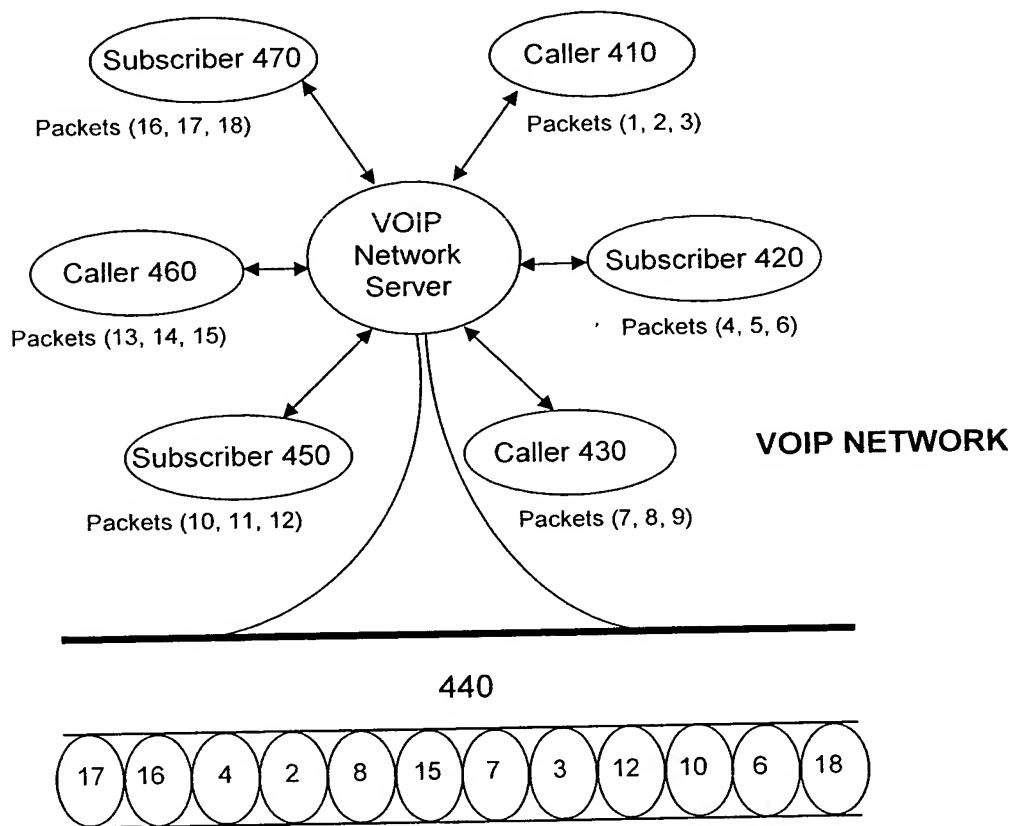


FIG. 3



Interactive Voice Response IVR System  
Employing VOIP

FIG. 4

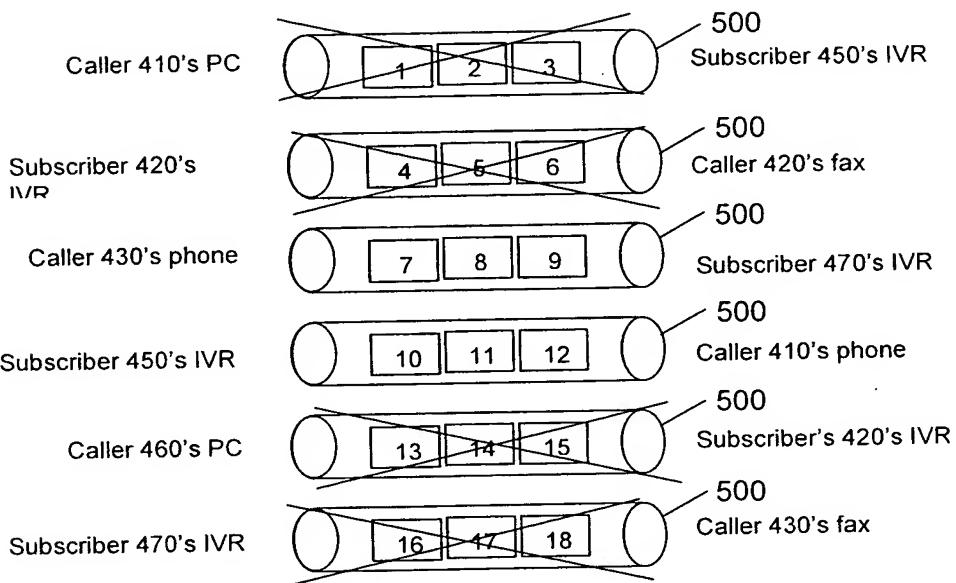


FIG. 5

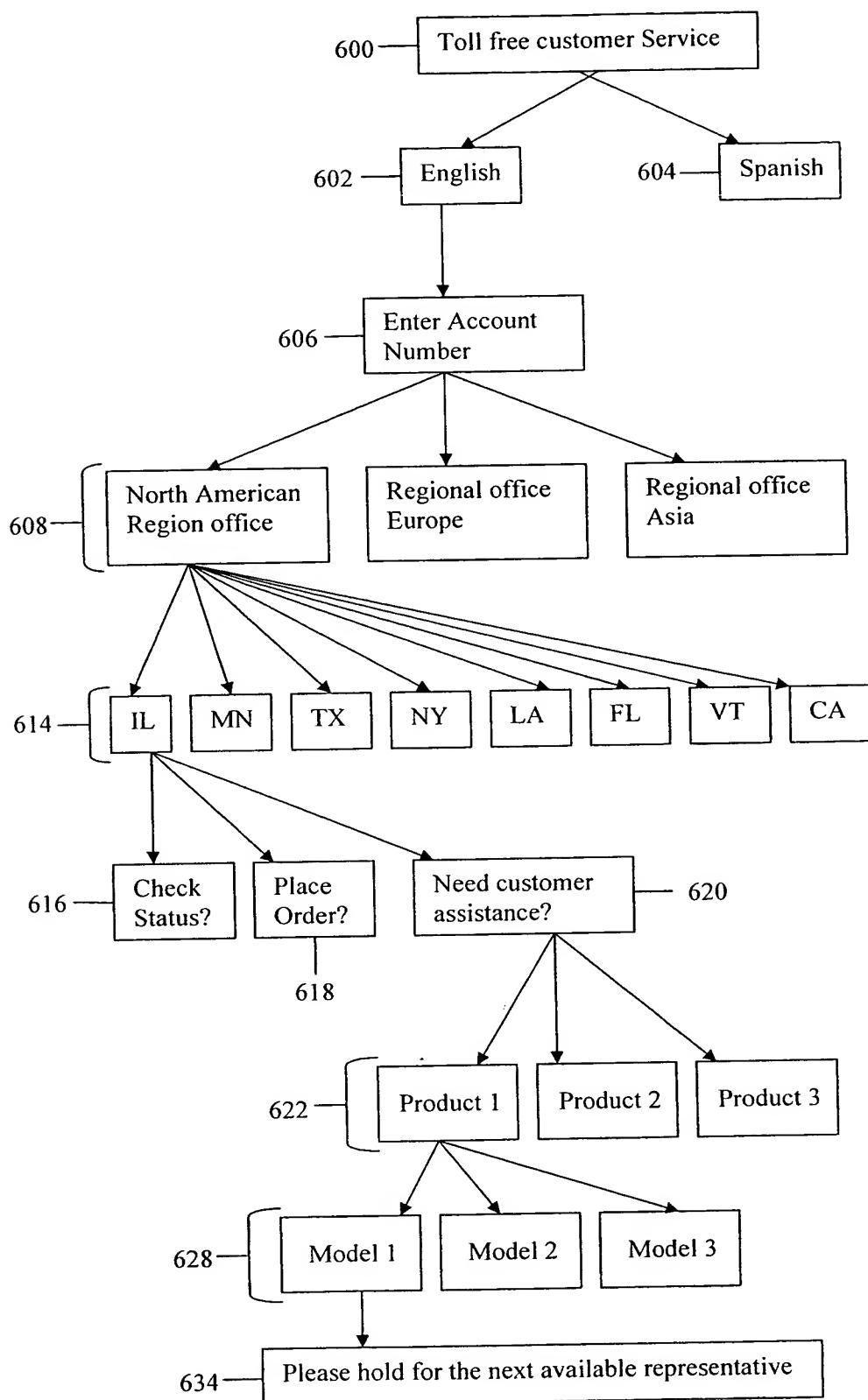


FIG. 6

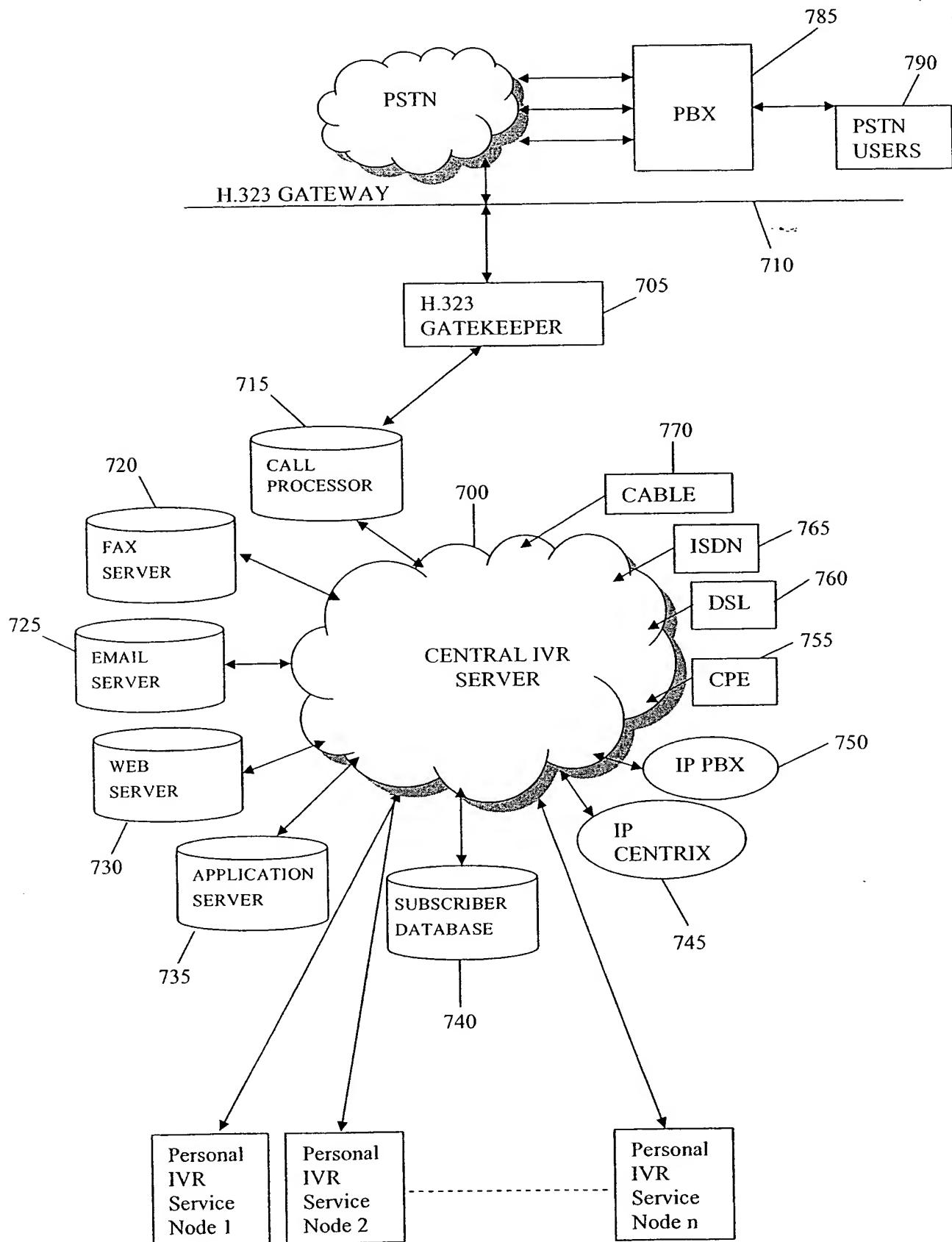


FIG. 7